Through our previous self-assessment process, undertaken for the year 2022/23, we identified how well we were performing and what we could do better. In order to achieve this, we developed an action plan which highlights the areas where improvement was needed. The below table has been updated to show the progress made to achieve these actions throughout the year, with a summary of the work undertaken, any challenges that have arisen and our focus for the future. From evaluating our progress, we have set ourselves against Red, Amber, Green, Blue status which is aimed to give a clear snapshot of the progress we have made:

RED Action has been completed
RED Action is significantly behind target

AMBER Action is behind target but is manageable
GREEN Action is on target

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Capacity concerns across service areas	The Councils Workforce strategy 2021 – 2026 continues to be implemented across the organisation. Several key actions have been delivered as part of the Councils Workforce delivery plan which underpins the strategy. Most recent progress of the implementation of the workforce strategy can be found here	
Uncertainty of the economic impact of: Covid-19; the exit from the European Union; and WG future financial settlements	The Council has embedded the changes to local government regulations and monitoring of resilience issues impacted by the European Union (Withdrawal) Act into business-as-usual activity when the exiting the EU transition period ended.	
Achievement of the 70% recycling target by 2024/25	The Council continues to exceed the Welsh Government statutory recycling target of 64%, with a recycling rate of 66.18% for 2023/2024. A new recycling target has been set of 70% for 2024/2025, working is ongoing to help reach this target including a food waste campaign and data analysis to determine what improvements need to be made to reach the 70% target. Regular meetings are held with the waste team which are specifically focused on reaching the target. If the council does not maintain and improves its recycling targets the Council will be imposed a financial penalty. If the current recycling rate of 66.18% remains the same in 2024/25 there are potential fines of £243,712 to be incurred by Blaenau Gwent.	



Higher levels of language acquisition and reading in our very young children in the early years is required





Monitor closely school place and sufficiency of all schools, use data more effectively to inform long term planning.	A number of our Secondary schools are experiencing sufficiency issues, for the September 2024 academic session, a catchment area review has been undertaken and a consultation is taking place during the autumn term to gain more understanding and to help alleviate some of these issues	
Supporting the community to gain the right skills for a changing world and build capacity for lifelong learning.	Utilised SPF funding to have a coordinated approach of delivery across the LA, upskilling and of ering work placement opportunities to improves skills across a range of occupational sectors. Engaged with several partners to facilitate these opportunities, community and voluntary sector partners, education and BGCBC teams Engaged with business to determine future skill needs and adapted courses and training to upskill employed as well as econ 7	



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Gain a greater understanding of the	Customer Services Strategy 2023-27 and Digital Transformation Strategy 2023-27	
barriers to access digital solutions within	were reviewed to consider service delivery, including understanding access points	
our communities and develop support	across the Council and establishing what barriers people face. Our aim is to	
for those who wish to improve their	develop a culture that supports digital improvement, innovation and uses new	
digital skills.	technology. The Council is also responding to the Older People's Commissioner for	
	Wales's 'Access Denied' report. A Digital Inclusion Officer is now in place who	
	attends all our community hubs on a weekly basis to help residents get online.	
Provide support to those impacted by the		
cost-of-living crisis via actions identified	implemented a number of actions to support those most in need. Moving forward,	
by the Cost-of-Living Member and Officer	a review of this group is to be undertaken to consider merging it with the current	
Groups.	Local Well-being Partnership.	
Engage effectively across the	The new Strategic Equality Plan 2024-28 was presented alongside the final Annual	
organisation, with partners and key	Report for the existing SEP. The plan was in April 2024. The annual reports progress	
groups to develop the new Strategic	was acknowledged and provides a good basis of the ongoing commitments in	
Equality Plan 2024-2028.	relation to Equality. The new SEP Delivery and Oversight Group was set up and has	
	agreed Terms of Reference moving forward to monitor the progress of delivering the	
	plan over the next four years. An internal and external Lived Experience Network	
	has been established to ref ect and capture people with protected characteristics	
D	experiences in working for and or living in BGCBC.	
Respond to the recommendations from	The Welsh Language Investigation action plan completed, and Welsh Language	
the Welsh Language Commissioner.	Commissioners Of ice (WLCO) correspondence received to agree conclusion of the	
	investigation. CLT agreed proposal to re-brand the Core Group of Of icers to ensure	
	continuation of best practice in line with the Welsh Language Standards.	
	Continuation of delivering Welsh Language forward work programme including a	



programme of Welsh Cul

Further embed safeguarding	Work has been undertaken to implement safeguarding arrangements across the	
arrangements across the whole Council.	Council. As part of this, a review has been undertaken to consider how best to take	
	this forward corporately, this approach is to be considered by CLT for	
	implementation in 2024. Audit Wales intend to re assess safeguarding	
	arrangements in Blaenau Gwent in late 2024.	
Progress the Workforce Strategy	The Councils Workforce strategy continues to be implemented across the	•
including consideration of recruitment	organisation with several key actions delivered through the year. This includes a	
and retention across the Directorates	review of our Agile Working and Flexible Working policies, i800F45035>20116013A2()	

